

# ***CAREFUL CARRIERS***

**SPECIALISED LOGISTICS & 3PL SERVICE PROVIDER**

**30 YEARS  
OF PERSONAL SERVICE**





## OUR VISION

To be the preferred road carrier of all fragile goods and a leading logistics company in South Africa.

## WHY CAREFUL CARRIERS?

### 1. 30 YEARS OF PERSONALISED CUSTOMER CARE

– *a dedicated ops centre.*

Careful Carriers' reputation for going above and beyond the call of duty on every occasion underpins every load. Our ops centre manages and coordinates every load across our fleet to ensure a common touch point and consistently good customer service from knowledgeable team members and account managers.

### 2. SPECIALISED FLEET

– *air suspension trucks and trailers.*

Careful Carriers has been the industry leader in the area of fragile shipping for over 30 years. Our trucks and trailers are fitted with air suspension and designed to provide support for specialised freight such as manufactured goods, sensitive electronics, refrigeration plants and air-conditioning equipment. Our trucks give fragile loads the care they deserve.

### 3. 3PL SERVICES

– *Careful Carriers owned and managed warehouses.*

Few logistics companies can offer a dedicated service from point of manufacture to point of delivery or installation and everything in between. Our national warehouses provide dedicated secure storage for Careful Carriers customers' goods in transit and long term storage.

### 4. CROSS BORDER TRANSPORT

– *we travel the breadth of Sub-Saharan Africa.*

Our turnkey freight services for projects offer multi-size once-off loads across all major sub-saharan cities, plus towns and villages too.

### 5. BREAK BULK SPECIALISTS

– *anything from a pallet size and up.*

Our break bulk offering and tailored services offer customers in South Africa and Namibia flexibility for small loads inter-city and beyond. You don't need to book the whole truck to get your goods to site!



# ABOUT US

## INTRODUCTION

Careful Carriers is a company true to its name. Our key to success is the trust of long standing client relations and the highest regard for service excellence.

For over 30 years Careful Carriers has been the industry leader in fragile load shipping. With our expansive network of depots and warehousing facilities, specialised fleet of

trucks, and team of fleet controllers we are uniquely positioned to not only provide the best possible service in terms of load integrity and delivery but also in terms of a total personalised logistics solution. We partner with manufacturers from many fields to not only transport their products to their customers, but also to store and manage their stock at our central warehousing facilities.

*"For us the client comes first.  
Whatever your needs are, we are ready to cater to them."*

## WHAT WE OFFER

### 1. FRAGILE SHIPPING

Careful Carriers is the specialist in the area of fragile shipping. For over 30 years this has been our core business focus with a fleet of specialised vehicles designed to suit sensitive and fragile loads.

### 2. OFFLOAD & POSITION ON SITE

Our experienced crews will offload and position refrigeration equipment as required.

### 3. ABNORMAL LOADS

Careful Carriers offers a complete volume-based abnormal load solution. We will handle all necessary permits on your behalf including cross-border abnormal loads where required.

### 4. WAREHOUSING

Our facilities are located across the country and are operated by trained employees who provide a comprehensive warehousing solution including container offloading and packing, stock control, asset management and reporting.

### 5. LOGISTICS PARTNER

From manufacture to point of delivery according to client specifications, Careful Carriers offers a total transport solution including countrywide delivery, offloading, warehousing, as well as stock and asset management expertise. Careful Carriers identifies itself as a logistical partner providing a cost effective solution to both large and small businesses.

### 6. FREIGHT TRANSPORTATION

As part of our services we offer shared or part loads between major centres depending on availability. Dedicated (full loads), whether a one-ton LDV or a full 22 meter link – loads are planned to suit customers' requirements on demand. This includes loads to and from any destination in South Africa, Namibia, Botswana, Zambia, Malawi, Zimbabwe, Mozambique, Lesotho and Swaziland.

### 7. STOCK AND ASSET MANAGEMENT

Careful Carriers offers stock control and asset management services at our Lanseria, Pinetown and Cape Town depots incorporating receiving, dispatch functions and weekly stock reports.

## HISTORY

Founded in 1983, and still run by its founding directors and management, our services are the benchmark of the logistics industry in South Africa. For 30 years, Careful Carriers has innovated and outclassed its competition in service delivery and specialised vehicles to meet their customers' unique needs.

With one of the longest track records in the industry, Careful Carriers is a trusted name and established specialised logistics leader you can trust.

**30 YEARS OF PERSONAL SERVICE**

*we move on air, because we care.*



# SPECIALISED FLEET

CAREFUL CARRIERS



**"UP TO 150M<sup>3</sup>  
LOADING CAPABILITY"**

*"No one loads more  
than us... legally"*

Careful Carriers' fleet is designed to be flexible, enabling us to provide a cost effective and flexible transport solution to suit our clients' requirements. Since inception, Careful Carriers has specialised in servicing the refrigeration and air-conditioning industries, and our vehicles are purpose built to suit the industry with features such as:

1. Soft air-suspensions
2. Volume based vehicle specifications
3. Industry specific deck lengths of vehicles
4. Innovative "double decker" trailers for cost effective deliveries
5. Low deck heights for ease of offloading & abnormal height loads
6. Hydraulic tail lifts and cranes for offloading - alleviating fork lift requirements
7. An in-house maintenance workshop to maintain strict service schedules
8. All vehicles are fitted with satellite tracking for maximum protection



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# YOUR LOGISTICS PARTNER

**WAREHOUSING | ASSET MANAGEMENT | SITE SERVICES**

Careful Carriers has the capability to seamlessly integrate logistics services where needed. We offer a total transport solution including countrywide delivery, offloading, warehousing, stock and asset management expertise, personalised service and decades of experience making us the logistics partner of choice.

"We have over 6000m<sup>2</sup> of warehouse space located in Johannesburg, Durban and Cape Town."

Through our large national network of warehouse and storage facilities, Careful Carriers is able to offer its clients storage

space located close to their largest customer base. This translates into reduced costs and enhanced service levels for our clients, as they meet the demands of their customers.

Your business is safe with us. Our drivers are of the highest calibre many of whom have been with us for more than 20 years and continue to transfer knowledge and experience to younger drivers.

Our operators are also on hand at all times to provide dedicated and personal support for each and every load ensuring the best customer experience possible.

Through our service we are able to assist our clients in creating opportunities for business growth, and to accelerate their forward progress against competitors, while expanding their bottom line.

Careful Carriers is a logistical partner that provides cost effective savings to both large and small businesses - from manufacture to point of delivery according to client specifications.

**"WE TRAVEL THE BREADTH OF SUB-SAHARAN AFRICA."**

## ROUTES

1. Daily shipments between Johannesburg, Cape Town and Durban
2. Weekly shipments between Johannesburg & Windhoek
3. Shared load opportunities available between all major centres on the N1, N2, and N3.
4. Dedicated cross-border loads services available to Botswana, Namibia, Zimbabwe, Mozambique, Zambia, Malawi, Swaziland and Lesotho

**GET A QUOTE**

[quotes@carefulcarriers.co.za](mailto:quotes@carefulcarriers.co.za)



**30 YEARS OF PERSONAL SERVICE**

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# PERSONAL SERVICE

At Careful Carriers we pride ourselves on providing the absolute best personal service possible as we strive to be one of the leading logistics companies in South Africa. From the management to individual drivers we are all committed to treating your products or cargo with the utmost care and give you peace of mind concerning the transportation of your goods.

Every single shipment is assigned to a dedicated operator who takes personal responsibility for planning each trip and making sure that all deliveries are accounted for and reach their destinations on time and intact – from loading to delivery. It is this ethos of personalised service that sets Careful Carriers apart. To us it's all about building long-term relationships with our clients.

## Contact Us

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1.

**OPS center with dedicated operators for each and every load.**

2.

**Site crews dedicated to ensure safe offloading.**

3.

**Deliveries on time - meticulous planning for every shipment ensures ample time for delivery and punctuality**

**"A DEDICATED OPS CENTRE."**



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